

SERVICE AREA

BT ACCESS serves eligible persons while within the Blacksburg Town limits.

SERVICE HOURS

Full Service operates during Virginia Tech's fall and spring semesters. Reduced Service operates during all university break periods, e.g. Winter, Spring, Summer and Fall breaks.

MONDAY - FRIDAY

7 am – 12:45 am (Full)

7am – 9:45 pm (Reduced)

SATURDAY

9:30 am – 12:45 am (Full)

9:30 am – 9:15 pm (Reduced)

SUNDAY

9:30 am – 12:45 am (Full)

9:30 am – 9:15 pm (Reduced)

RESERVATIONS

Reservations are required and may be scheduled up to 14 days in advance, but no later than the day before. See cover for hours.

CERTIFICATION

You must be certified in order to utilize BT ACCESS. Applications are available by calling BT ACCESS or by visiting ridebt.org/bt-access.

FARES

For current fare information, please see ridebt.org/fare-information.

RIDER'S GUIDE

For the complete BT ACCESS Rider's Guide please see ridebt.org/bt-access.



BT ACCESS

a paratransit door-to-door service for persons with disabilities in Blacksburg



General Information: **540-443-1500**

ACCESS: **540-443-1533**

Christiansburg Go Anywhere: **540-443-7111**

Online: ridebt.org/bt-access

Reservation Hours : **Sun-Mon: 7 am - 5 pm**



Blacksburg Transit is a department of the Town of Blacksburg

Blacksburg
TOWN OF
VIRGINIA

December 2020

RESERVATION TIME

Passengers must be ready by the scheduled arrival time. We will wait no longer than five minutes after the scheduled pick up time or arrival time, whichever is later.

PASSENGER ASSISTANCE

Operators will assist a passenger to the exterior door of a building but no further.

NO STRAND POLICY & INCLEMENT WEATHER

We will not leave you stranded if you miss your return trip home. Trips may be canceled if weather is a danger to passenger or operator safety.

PERSONAL CARE ATTENDANTS & COMPANIONS

A Personal Care Attendant (PCA) and/or companion may accompany you on your trip.



VISITORS

Visitors certified with another paratransit service are provided temporary eligibility for up to 21 days in a 365-day period.

SERVICE ANIMALS

Service animals are allowed; emotional support, therapy and companion animals are not permitted.

CODE OF CONDUCT

Disruptive, violent, threatening or illegal conduct is not tolerated. For more information please see ridebt.org/travel-tips.

CARRY-ON ITEMS

You may bring bags, packages or personal items on board. If requested, an operator will assist with packages, not to exceed 25 pounds total, during one trip to load or unload items.

NO SHOWS AND LATE CANCELLATIONS

Service may be denied for a reasonable time to passengers who show a pattern or practice of No Shows and/or Late Cancellations of scheduled trips.

WHEELCHAIR AND OTHER MOBILITY DEVICES

BT ACCESS will carry a passenger with a wheelchair/mobility device if the lift/ramp can physically accommodate them. All mobility devices must be secured. All passengers must wear a seat belt.